

----- Original Message -----

From: [Michael](#)

To: list removed to protect privacy

Sent: Monday, June 04, 2007 9:58 AM

Subject: Jamie's Recovery Update

Dear Staff,

When people call and ask to speak to Jamie, it's not our place to discuss with them the details of Jamie's health situation. We can simply say that he is taking a sabbatical with his family at this time. We can then offer to refer them to someone else. Use your best judgment in determining who would best be able to handle their particular situation. If they indicate that they want to just wait and talk to Jamie when he returns, tell them that Jamie will be taking as much time as he feels is necessary, and is not expected back any time soon. Let them know that we would like to help them in any way we can.

If well-wishers call on a personal note, please take detailed messages, including their return phone numbers, and send them on to Jamie via email for him to read at his leisure. Let the callers know that Jamie probably will not be returning their calls anytime soon.

Twice this morning, I have reflexively thought to call Jamie but caught myself before reaching for the phone. Be diligent and avoid the temptation to do the easy thing by calling Jamie or Connie when you need help.

Shalom, Michael